The Changing Landscape of Citation Management Tools: York University Faculty & Students Survey Results

Rajiv Nariani, Science Librarian

OLA SC 2016

ORK

VERSITÉ

York University



York University

- Founded 1959
- Located in Toronto, **ON**, Canada
- 3rd largest University
- 53,000 students
- 7000+ faculty & staff
- 40+ Librarians
- 11 Faculties
- 9 Colleges at YU



York University is helping to shape the global thinkers and thinking that will define tomorrow. York is Canada's third largest university, with a commitment to excellence which reflects a rich diversity of perspectives and a strong sense of social responsibility that sets us apart.

York U At A Glance

About York U



York U is the 2nd largest university in Ontario,

- 3rd largest in Canada
- 280+ university partnerships across the globe
- \$1 billion operating budget

Our campuses



Keele Campus

campus offers a rigorous academic foundation balanced by eal-world experiential education. Our 53,000 students, from across the world, are enrolled in 160+ undergraduate and 59 zraduate programs.

Academic Excellence

- I1 Faculties
- 5,000 courses, 200+ undergraduate and graduate degree programs
- 12,043 degrees granted in 2014
- The Schulich School of Business ranked first among Canadian schools in The Economist
- Home to Canada's largest Liberal Arts are seen





- 275.000+ alumni
- 5.190 international students from 171 countries



Glendon Campus

have the

educational gualification

in their field

Set on the historic Wood family estate, the Glendon campus is a lush parkland in the heart of Toronto offering an intimate learning community. Home to 2,700 students, Glendon specializes exclusively in the liberal arts, and is the only campus in Canada to do so in more than one language.

- Osgoode Hall Law School internationally renowned as one of Canada's largest and most distinguished law schools
- Home to Canada's only Space Engineering program
- Largest psychology program in North America

The Disaster & Emergency Management program is the leading program of its kind in



Search this site

Quick Links

York U's mission

Strategic Mandate Agreement

York U at a Glance (PDF)



.ocated 30 minutes from downtown Toronto, the Keele

Discussing today....

- Citation Management Programs at YU
- Mendeley: The Certification Process
- What was done during the Certification
 - Citation Management Survey
- Post-Certification & developments in 2016



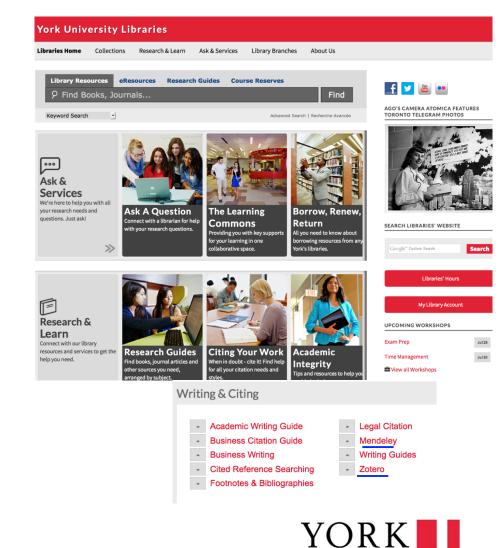
Prior to the Certification

- RefWorks @ YUL: 2004 2014
- OCUL coming out of subscribed citation management programs: fall 2013
 - Citation Management Team: fall 2014
 - WizFolio, Mendeley, Zotero
- Faculty had asked about Mendeley: 2012-2013
 - Prior to exit of RefWorks
- Mendeley in 20 minutes: Bring your own Computer
 - Mendeley workshops requested
- Scopus & Mendeley (March 2015): Lunch-n-Learn
- Kinesiology foundation course: 800+ students Jan-Feb



YUL & Citation Management Programs Scenario

- RefWorks users: 43,000 +
 - 2500 (2014); 4500 (2013)
- Exit <u>RefWorks</u>: 2015
- Enter Mendeley & Zotero
 - Teaching
 - Promotion
 - Feedback
- Integrate YUL survey into the Mendeley Certification Program











Deadline looming: Libraries will phase out RefWorks access as of June 30

York University Libraries have provided access to RefWorks, a web-based bibliographic tool used to keep track of citations, for many years. Over the past decade citation management software has evolved considerably and today there are a number of sophisticated software options that provide users with comprehensive free accounts.

The libraries have opted to discontinue its license with RefWorks as of June 30 and will instead be supporting two free alternative products: Zotero and Mendeley. York users with pre-existing accounts should have received an email notification about the discontinuation of the Libraries' RefWorks license in early March 2015.

Free alternatives to RefWorks

Zotero and Mendeley are well-developed and popular citation management products. To learn more about Zotero and Mendeley and determine which citation manager is best suited for your research needs, please check out the Libraries' comparison chart.

Migration to the new

RefWorks' days are numbered!						
York University Libraries is phasing	Attend a l Booto					
out RefWorks on June 30, 2015 & asking users to switch to Zotero or Mendeley	ZOLEPO May 11, 12:30-2pm OR May 26, 10-11:30am Register http://goo.gl/9ltcyw	May 8, 10-11am OR May 19, 2-3pm Register http://goo.gl/Zlqro7				

ork University Libraries > Research & Learn > Citation Management Tools > Zotero vs Mendeley Comparison

Zotero vs Mendelev Comparison

CATEGORY	MENDELEY	ZOTERO
Ease of Use & Basic Product Offerings	 Easy to use Includes a Desktop version and a web version compatible with all major web browsers 	 Easy to use Work as a Firefox extension or as a standalone version with a connector to Chrome, Safari, Firefox and Opera
Installation Information	Includes clear instructions & video tutorials for installing and using Mendeley.	Includes a comprehensive guide how to install and use Zotero
	Basic Installation process: • Create an account • Download desktop client for your OS (Mac, Windows, Linux) • Install web importer	Basic Installation process: Create your account Download either Zotero for Firefox or Zotero Standalone
Cost	 Basic software is free Charges for adding additional cloud storage space Charges for collaborating with larger groups 	 Basic software is free Charges for adding additional storage space
Storage capabilities of free version	 2GB of cloud storage You have to use Mendeley's cloud storage in order to have a fully functioning account. However, 2GB should provide you with significant space for your collection. 	 300MB of cloud storage By not syncing your Zotero account, you can maintain a library of citations and documents on ONE computer without having to use Zotero' cloud storage. However, once you sync your account with Zotero's servers, the cloud storage limitations will activate.
Does it create in-text citations, footnotes, and bibliographies?	Yes There are free plugins for Word, Libreoffice, and BibTeX. Once you have downloaded Mendeley, you can install the plugins from within the program.	Yes The free plugin for Word and LibreOffice is included in the Zotero Standalone version Information for installing free Word (Mac & Windows) and LibreOffice Plugins for Zotero for Firefox version
How many citation styles does it support?	Both Mendeley and Zotero use Citation Style Language, which offers over 7,000	Both Mendeley and Zotero use Citation Style Language, which c

- Campus Posters: <u>Transfer citations</u> to Mendeley
- Can you teach Mendeley with PubMed, Scopus other databases?
 - Please show group/collaboration feature



During Mendeley Certification

- Mendeley Certification Program: March-July 2015
- 3 Stages of Assessment: Quiz, Features, & Promotion
- Citation Management Survey: Sciences & Health Sciences - Faculty & Graduate Students: Jan Feb 2015 – Oct 2015 – Jan 2016
 - Faculty LA & PS AMP & D: Jan 2016



Mendeley Certification Program for Librarians

Mendeley Certification Program for Librarians

Become a Certified Mendeley Librarian and secure a Mendeley Premium Upgrade for 500 users at your institution – at no cost.

Mendeley is a free reference manager and academic social network that helps researchers to organize their research, share and discover papers and collaborate with others. Mendeley is used by over 3.8 million researchers worldwide.

Do you often receive questions about Mendeley from your patrons and would like to know more about it? Please read on...



- An opportunity to deep-dive into Mendeley while following a structured, self-paced, self-study program that will take you approximately 15-20 hours to complete;
- Divided into three levels, each level offers a valuable benefit for your library and user community (see chart below)
- Renewable: Each year, upon successful completion of our upgrading requirements, you get to continue your premium Mendeley access at no additional cost.

	Level	Topic	Benefit	Approx. Time Re- quirement
	1	Get to know Mendeley	Join "Certified Librarians" Mendeley group with premium-access upgrade, early previews upcoming product re- leases	2-6 hours
n	2	Dive Deeper into Mendeley	Mendeley promotional material (value \$250)*	4-8 hours
	3	Promote Mendeley	1 year Mendeley upgrade for 500 users**	2-6 hours
	Annual Refresher	New Mendeley features and vari- ous library sciences topics such as altmetrics, open access, collabora- tion, etc.	Maintain certification status and continue premium access	4 hours (atten- dance at 3 ses- sions, each 60-90 minutes)

*Limited to three Level 2 rewards per institution per year **Limited to two Level 3 rewards per institution per year

What we provide:

 All the learning materials you need to complete your certification program (includes technical/functional product information, user adoption strategies and planning, teaching guidance and information about other common library sciences topics);

Sign up today!

I love any development programme that is aimed at enhancing Librarians. I am hoping that enthusiastic shelvers like myself who are willing to learn more will be given a chance.

- Librarian from South Africa

This program is for YOU if you'd like to:

- Learn as much as possible about Mendeley so you can confidently train others;
- Be recognized for your efforts by becoming certified & receiving valuable benefits (includin tional material and an account upgrade);
- Receive additional support from the Mendeley team;
- Be able to do all this at no additional cost to your institution!

Thanks for offering this wonderful opportunity to Librarians! Just what I need! — Librarian from South Africa

IN A NUTSHELL, the certification program is:

Mendeley Certification Program: What helped?

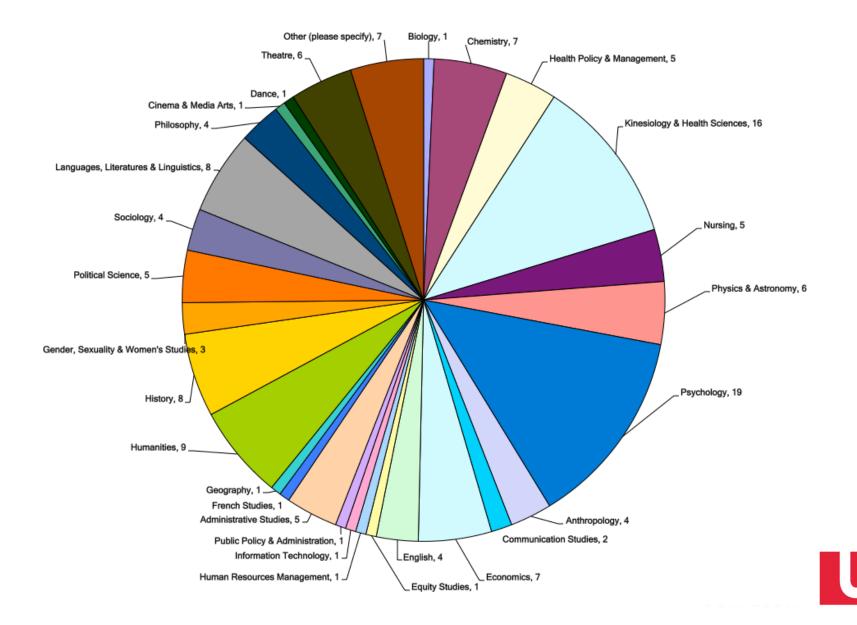
A	В	C	D	E	F	G	Н	
ŧ	Date	Time	Duration	Activity Name	Activity Location	Category	Users Influenced	Librarian Responsible
	15-01-13	10:00 AM	1 hour	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	20	Rajiv Narian
2	15-01-14	3:00 PM	1 hour	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	25	Rajiv Narian
	15-01-16	11:00 AM	1 hour	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	23	Rajiv Narian
3	15-01-16	2:00 PM	1 hour	RefWorks Migrartion Team: Deciding on the best course of transition from RW to Mendeley & Zotero	503 meeting room	Meeting with Librarians, Tech team and AUL (Library & Information Services)	Citation Management Tools users	SQ, WD, RN, MR, HF, TN
	15-01-18		NA	Mendeley - Zotero Migration chart: http://www.library.yorku.ca/web/research-learn/refworks/zotero-vs- mendeley-comparison/provided feedback on Mendeley aspects and features	NA	Structured On-line	Users of Citation Management Program	SQ, WD, RN
4	15-01-19	2:00 PM	1 hour	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	22	Rajiv Narian
5	15-01-20	11:00 AM	1 hour	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	19	Rajiv Narian
6	15-01-21	3.30 pm	1 hr	Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	203 Bethune College	Structured in-person	5	Jacqueline
7	15-01-22	1:00 PM	1 hr	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	20	Rajiv Narian
8	15-01-23	10:00 AM	1 hr	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	25	Rajiv Narian
9	15-01-26	12:00 PM	1 hr	Undergard library workshop for Kine1000 assignment which includes Mendeley session, setting up an account and transferring PDFs, installing Word plugin and citing in a Word document	021 Steacie teaching Lab	Structured in-person	30	Rajiv Narian
10	15-01-26	1.30 pm	1 hr	literature serach and Mendeley session	102L Steacie Library- Librarian office	Structured in-person	2	Rajiv Narian
11	January	Jan-15	5 hrs	designed online survey of what citation mangement program(s) are used by graduate students and Science & Health Sci. faculty at York University	102L Steacie Library	Structured On-line, Feedback	Faculty & Students in Science & Health Sciences	RN
12	January	NA		Created Web page with:			SQ, RN, WD, HF	

Citation Management Survey

- Jan-Feb 2015 Oct 2015 Jan 2016
- Survey Monkey
- E-mails sent
- Survey respondents
 - -139 Faculty members
 - -125 Graduate students

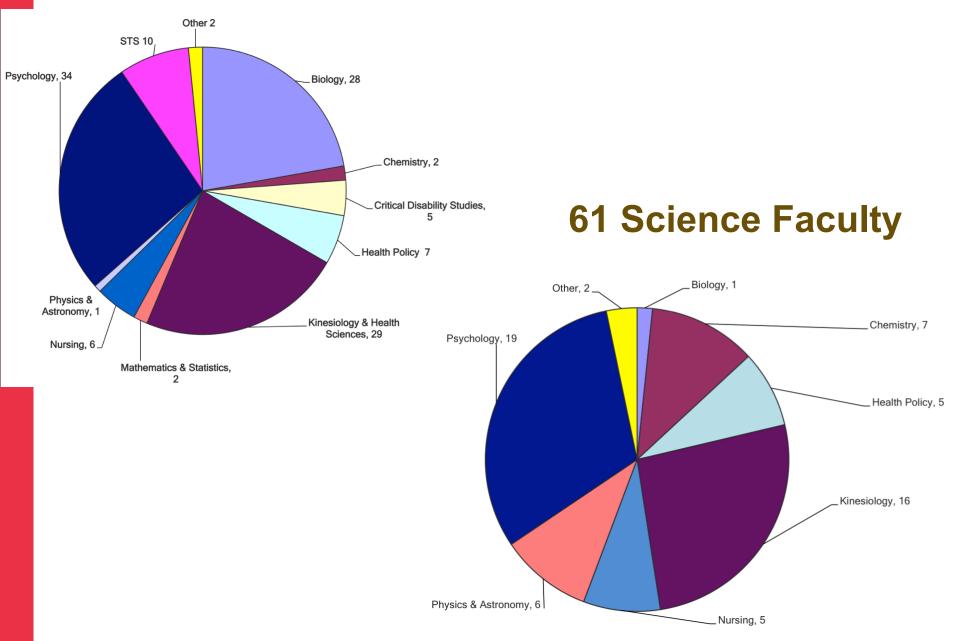
ly Surveys Examples - Surv	vey Services 🔹 Pla	ns & Pricing		
	Own your bran	d with our white labe	el surveys. Upgrade	to PL
ALL SURVEYS 🔽 🖿		Search	titles	
TITLE		RESPONSES	ACTIONS	
Citation Management Software Created 01/06/2015	01/20/2016	139	C 14 11	
				,
				•
				,
Citation Management Software_Students Created 01/07/2015	10/22/2015	125	I 💷 🔟	

York Faculty: Online survey: 2015-16 (Arts, Humanities, Sciences)

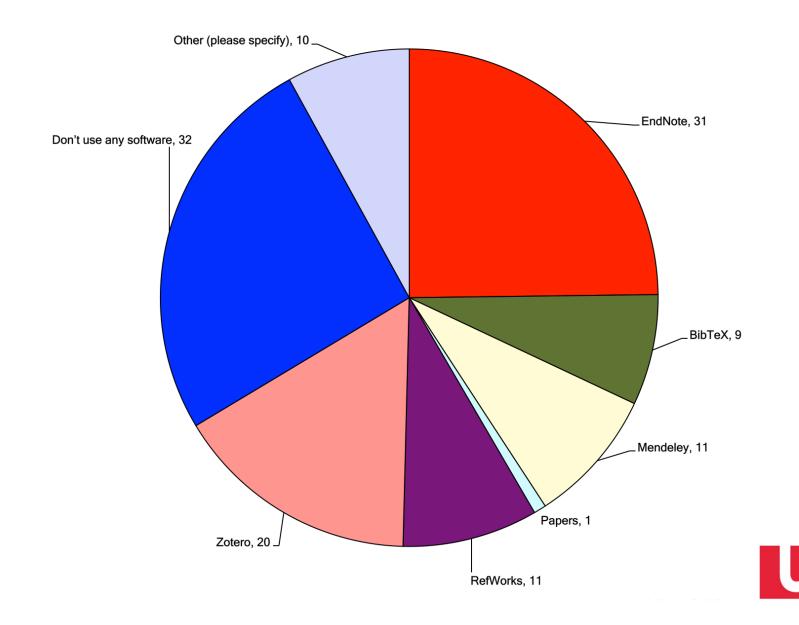


125 Science Students

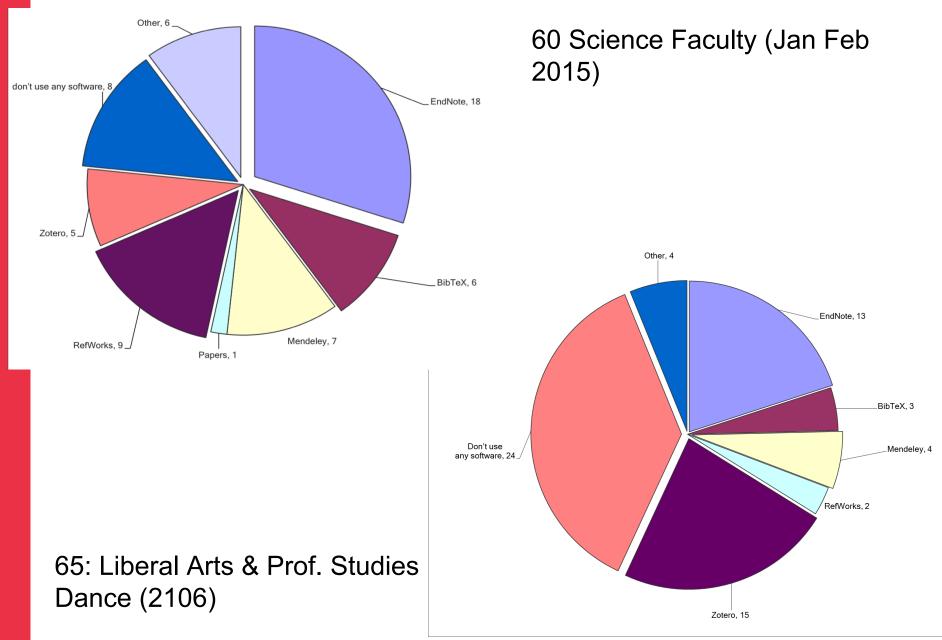
Where from?

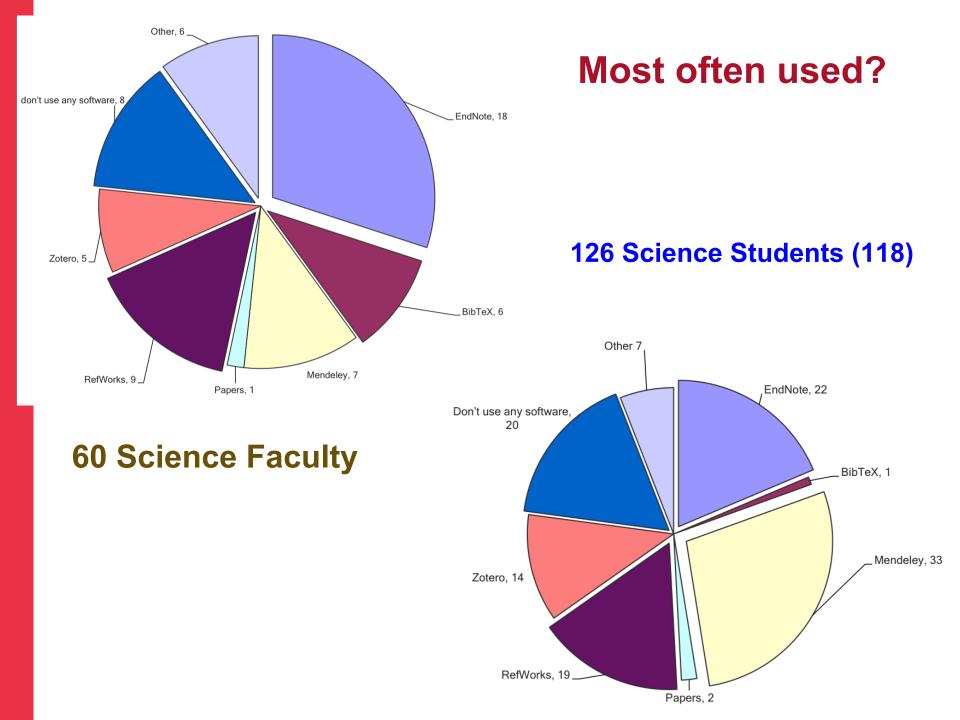


Faculty: Primary Citation Management Program used?

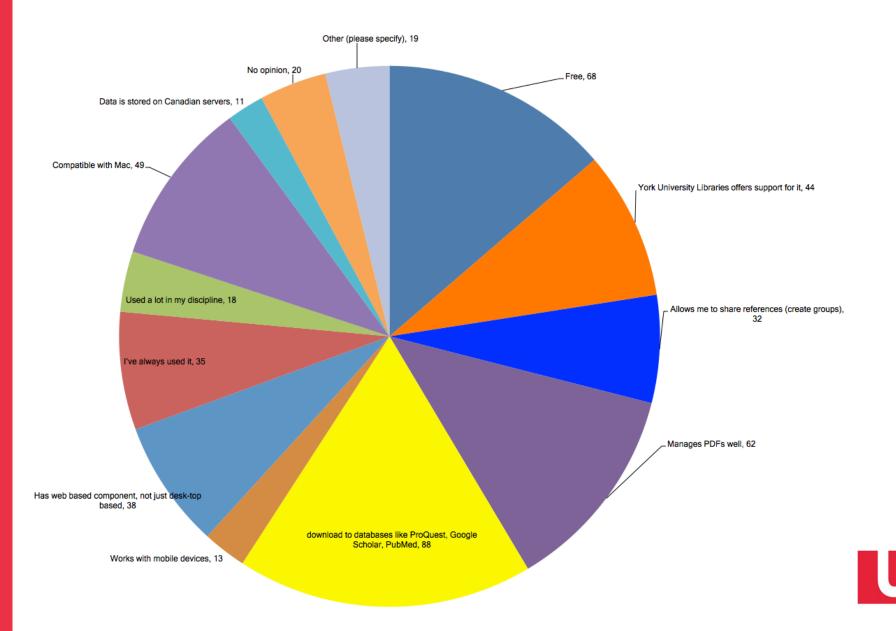


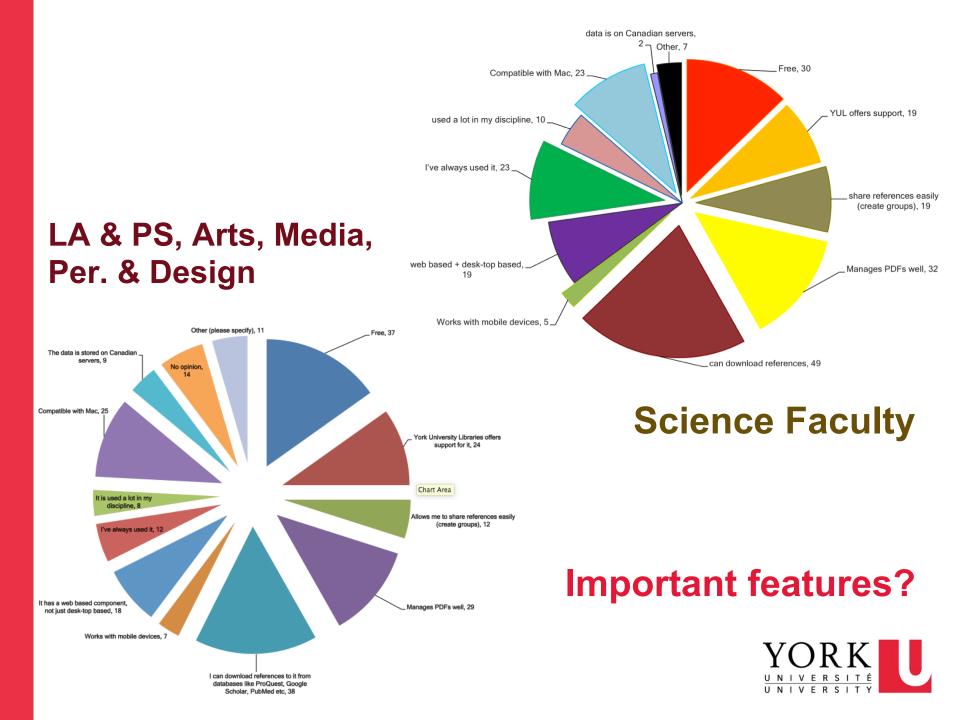
Comparing CMPs used by faculty

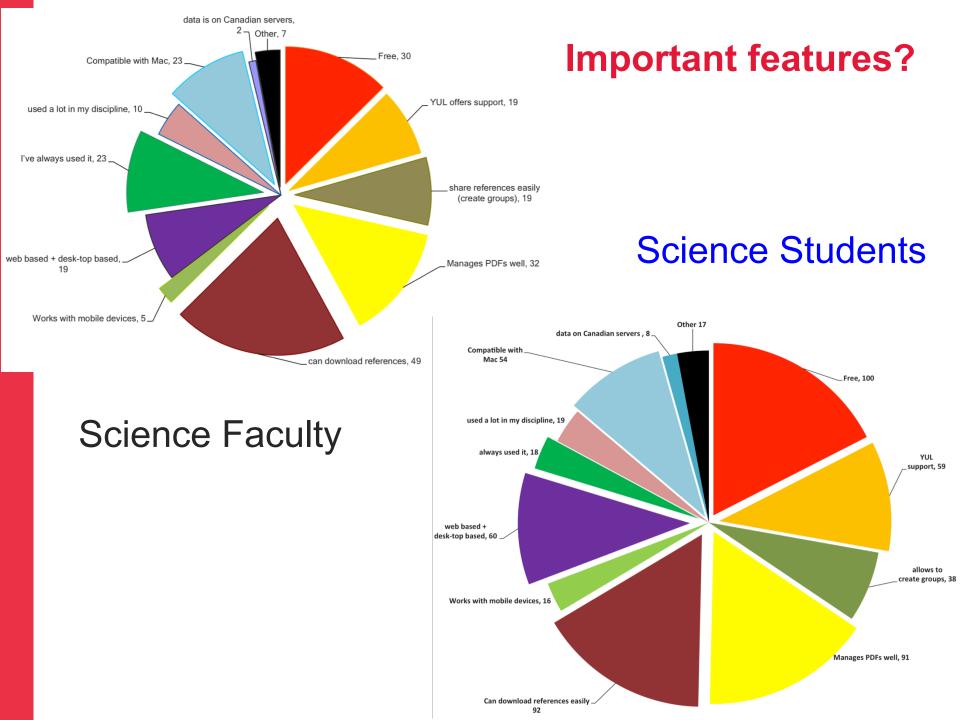




Important features: Citation Management Program







Offer info sessions/tutorials, pls.?

1/20/2016 2:09 PM View respondent's answers Categorize as... •

These two work well for me.

1/18/2016 10:21 PM View respondent's answers Categorize as... •

Please support endnote there's nothing like it.

1/18/2016 6:27 PM View respondent's answers Categorize as... •

I used Refworks before but it was discontinued by York Library.

1/18/2016 10:56 AM View respondent's answers Categorize as... •

York should stop shifting the citation system that they support. It is a lot of work to move citations from one system to another.

1/17/2016 6:25 PM View respondent's answers Categorize as... •

I would like training on how to use citation programs.

0	 1.0
1/16/2016 6:33 PM	One thing I don't like about Zotero (compared to Endnote, which I used before) is that I have not been able to define my own bibliography style. It's fine to use existing templates, but some publishers have other requirements for which there is no template, and in Endnote it was very easy to simply define a new style (e.g. based on modifications to an existing one). 1/16/2016 12:50 PM View respondent's answers Categorize as •
	Just that I went from RefWorks and then had to switch to Zotero, which I have hardly used. I preferred Ref Works. 1/15/2016 5:44 PM View respondent's answers Categorize as ▼ Ĵ
	I have used Endnote for over a decade and have a love hate relationship. For all of my personal work I will likely never abandon it but I use Zotero for collaborative work and I have downloaded Mendely to give it a try. It seems nicer on mobile devices and if we can get a free upgrade it might be worth it for future collaborative work. 1/15/2016 5:32 PM View respondent's answers Categorize as •
	I used to use endnotes but stopped when york stopped supporting it. 1/15/2016 5:25 PM View respondent's answers Categorize as ▼

Citation Management Survey: Sciences (2015)

If you do migrate to another system, please choose one where it will be straightforward to transfer our lab's 1000's of references (with subfolders) over to the new system. Thanks!

1/8/2015 2:23 PM View respondent's answers Categorize as... ▼

RefWorks was also supported by my old institution and changing over to a new one just seems like too much of a hassle.

1/12/2015 9:57 AM View respondent's answers Categorize as... •

There are tricky issues in BibTex, it would be great if a library resource person was knowledgeable about it for occasional support. For journal submissions it generally works without problems, but textbook chapters sometimes require special formats that it won't do easily. Sometimes free help from the web exists, sometimes not.

1/16/2015 1:37 PM View respondent's answers Categorize as... •

Being able to easily import the reference from online databases is key, and Mendeley has a pretty good feature where it can automatically scrape information from an imported pdf file.

1/15/2015 3:36 PM View respondent's answers Categorize as... •

I love Zotero! It meets all of my needs for bibliographic software. I love that is free and created by scholars in the Humanities.

1/18/2016 10:29 AM View respondent's answers Categorize as... •

LibGuide: Mendeley @ YUL

York University Libraries

Libraries » CampusGuides » Format Guide Group » Mendeley

Mendelev

Reference Management Program

Last Updated: Jul 14, 2015 URL: http://researchguides.library.yorku.ca/mendeley 📇 Print Guide 🔤 RSS Updates 🖂 Email Alerts

Home	Download these	e Mer	ndeley Web Importer	Export to Mendeley 🖃	RefWorks to Mendeley	Find it@York: Mendeley	
Add PDF	s to Mendeley	Sync	Create Bibliography	r Ebsco			
Home	📇 Print Page			Google Scholar	Search:		This Guide - Search
Tionic				JSTOR			
			0.11.0	Medline (Ovid)			
	ey Researcher E	dition	Quick Steps	ProQuest			
for free!			1. register for Me	PubMed			
Want mo	re storage space an	d some	2. download Men	Reaxys			
pizza?	· ·		 install Mendele bibliography can l 	RefWorks to EndNote Web	eley desktop). Once yo	ou install Mendeley desktop ins Insert Bibliography to create fi	
YorkU Libraries ret	weeted		4. Install Web Imp	c Scifinder		Med, Scopus etc into your Me	
People of #Yo	y Bmendeley_com - May 27 rkU celebrate your research group to win mendeley.com/academic-life/	#Mendeley and	5. Once you have	Scopus	o you can <mark>sync</mark> your do	ocuments & citations (desktop	& web Mendeley).
1 York University			6. You can create	Web of Science			
		~	7. You can create group.	Scholars Portal e-journals	nvite a colleague to your group	in Mendeley and add docume	nts to this private

Contact us

Members of the York community (students, faculty and staff) who have questions about or problems with Mendelev can email citation@vorku.ca for help, particularly regarding migrating away from RefWorks.

For Mendeley related questions please e-mail Rajiv Nariani

Slides

Mendeley Quick Reference Guide Mendeley features Mendeley Migration Guide

More Information Mendeley Mendeley is a tool that enables you to manage citations and PDFs using a desktop client or through your account on mendeley.com. Mendeley also includes plugins for Word or OpenOffice, so you can easily create citations and/or bibliographies as you write your papers. Mendeley users can connect with other researchers in their field and discover what they are reading. There are also groups you can join that focus on particular subject areas or research projects. Mendeley Overview I Download Mendeley Desktop I Mendeley Web Plugins Web Importer MS Word Plugin I MS Word 2011 Write-n-cite Plugin for Mac (Tutorial) I Create bibliography in Word Collect & Cite your documents

Find it@York for Mendeley I Add PDFs to Mendeley I Organize your library I Cite references

Export to Mendeley | Sync

Related Resources

Mendeley Resources

Mendeley & Zotero comparision chart

3 YorkU Libraries retweeted

Admin Sign In

earch

Team Mendeley @mendeley_com · May 27

People of #YorkU celebrate your research group to win #Mendeley ... and #pizza! blog.mendeley.com/academic-life/...

York University and Yath



41 6 * 1



Mendeley: Pizza Lunch & Learn on 27th May at 11 am

Yath Ithayakumar from Mendeley (https://www.mendeley.com/) will be demonstrating some cool features in this citation management tool! He will also be announcing a special contest (Mendeley Researcher Edition) for York University students. More info: http://blog.mendeley.com/academic-life/announcing-a-special-contestfor-mendeley-users-at-the-york-and-toronto-university/ Location: 021 Steacie Teaching Lab (Basement of Steacie Library). Entrance to the lab is from within the Steacie Sci. & Eng. Library. If you have any questions please let me know at rajivn@yorku.ca

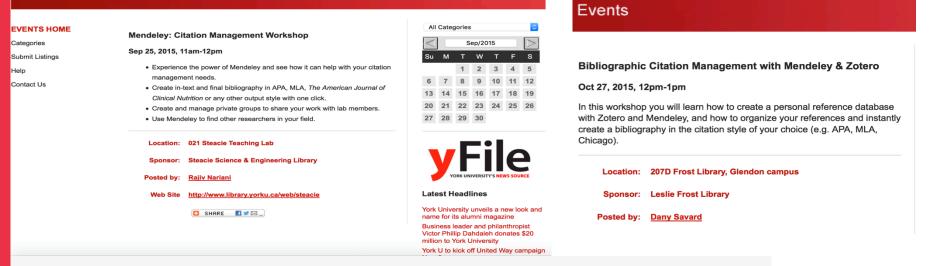
> Rajiv Nariani Science Librarian York University Libraries (416) 736 2100 x20396

Will you be attending the Mendeley session on the 27th May at 11 am?

0	Yes	
0	No	

Submit

York University Events



Bibliographic Citation Management with Mendeley & Zotero (English Version) at Frost Library

Feb 8, 2016, 12pm-1pm

In this workshop, you will learn how to create a personal reference database with Zotero and Mendeley, and how to organize your references and instantly create a bibliography in the citation style of your choice

Location:	207D Frost Library, Glendon campus	
-----------	------------------------------------	--

Sponsor: Leslie Frost Library

Email: frostref@yorku.ca

Phone: 416-487-6729

URL: http://www.library.yorku.ca/web/ask-serv Gestion de r@f@rences bibliographiques avec Mendeley et Zotero at Frost Library

Feb 10, 2016, 12pm-1pmDans cet atelier vous découvrirez : Comment créer des bases de données bibliographiques personnelles en utilisant les logiciels Zotero et Mendeley. bibliographie en un ou deux clics dans un style choisi (ex. APA, MLA, Chicago).

CMP Workshops

Location:	Biblioth�que Frost (campus Glendon), salle 207D
Sponsor:	Biblioth @que Leslie Frost
Email:	frostref@yorku.ca
Phone:	416-487-6729
URL:	http://www.library.yorku.ca/web/ask-services/instructional-workshops/

Appreciation for Mendeley (after workshops)

I use Mendeley and I find that it is very easy to use. I really appreciate that York offers workshops on how to use it as well. Another great feature is that it uses the document pdfs so I can highlight directly on Mendeley.

10/15/2015 4:54 PM View respondent's answers Categorize as... ▼

My favourite parts of Mendeley is the ability to add notes, highlights, and folders, as well as create a bibliography automatically on Microsoft Word.

10/15/2015 1:51 PM View respondent's answers Categorize as... ▼

Mendeley by far isn't perfect, but has a better sync option than zotero and endnote. It is also the most aesthetically pleasing out of the three.

1/12/2015 10:56 AM View respondent's answers Categorize as... •

Mendeley is so much better than refworks!

1/8/2015 2:29 PM View respondent's answers Categorize as... ▼

I like Mendeley because it has many different citation and bibliography styles, and you can match them with specific journals. I also like that you can just put in the PMID of an article and it will automatically import all of the articles information. However, sometimes Mendeley does not read the PDF's well, for example, NIH articles.

1/8/2015 2:20 PM View respondent's answers Categorize as... ▼

A pure citation manager makes as much work as it saves, because then notes on the book or article have to be stored somewhere else. So I mainly use AskSam, which is less adept with the bibliographic side but keeps notes and citation together.

1/15/2016 4:43 PM View respondent's answers Categorize as... •

Frequently Asked Questions

- Help with citation management programs?
- Find it at York Link Resolver
- Books from the library catalogue into CMP?
- Show up certain fields in Mendeley record?
- Help transfer lab's collected citations into Mendeley
- Mendeley Tags & systematic review study
- Is my most often used citation style available?
- BibTeX and Mendeley
- How do I transfer all my PDFs in various private groups from EndNote to another CMP?



Post Certification

- Librarians conducting more classes
- Promotion during Graduate Students Orientation
- Distributing Mendeley Premium Accounts
 F.H. & F.Sc. and now across faculties
- Professional Development
 - BrightTALK, Charleston, OLA, workshops



Students: Free stuff!!



Post-Certification: Premium Account

- BIG thanks! I was paying X.xx/month to collaborate with the lab. Much appreciated!
- Rajiv many thanks for all your help. I followed your steps and all is well. Make sure someone in your office knows what excellent support you provided.
 - Thanks Rajiv so far I really like Mendeley.
- Thank you for the Mendeley workshop. Please reserve a spot for Mendeley Premium Account for me.
- Thanks for sharing this Rajiv. I've taken advantage of this :-)
- Thanks Rajiv. I have installed the premium version.



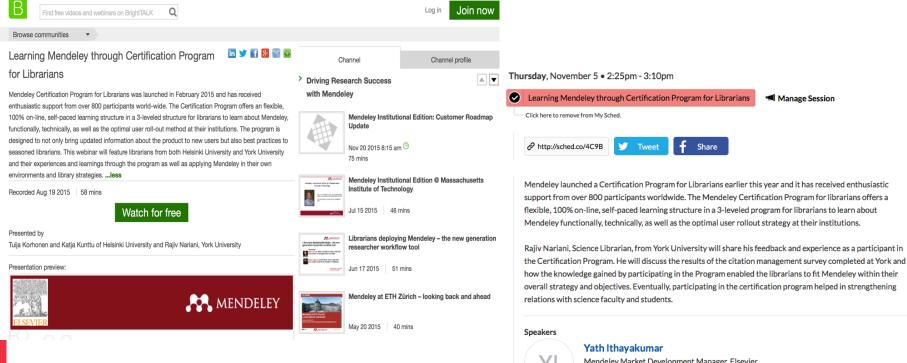
Correlating Mendeley LibGuide Statistics



IIo-Katryn Maimets, Science Librarian Head, Steacie Science and Engineering Library York University, Toronto, ON Iio@vorku.ca

----- Forwarded by Lavina Sadhwani/fs/YorkU on 09/28/2015 10:52 AM -----

BrightTALK, Charleston 2015, OLA 2016





Mendeley Market Development Manager, Elsevier

Rajiv Nariani

Science Librarian, York University

Rajiv is a Science Librarian at the Steacie Science & Engineering Library, York University. His subject areas include Biology, Kinesiology & Neuroscience. He is currently working on projects related to e-books, mobile devices, citation management programs & open access publishing.

Mendeley Charleston RN 2015 PDF

Thursday November 5, 2015 2:25pm - 3:10pm Ashley Room, Courtyard Marriott (125 Calhoun Street, Charleston, SC 29401) Concurrent, PD: Professional Development

Mendeley at YUL: Future Plans

- Similar research & researchers, Altmetrics
 - Usage at York University
- Uptake after distributing Mendeley Premium Account
 - Gathering more faculty and student responses
- Selective outreach
 - Promoting to graduate students & faculty in LA & PS



Mendeley Certification Program: Need for it?

Refresher

- Maintaining Premium Accounts
- Relevance of material covered
- Why continue or have similar programs?
 - Developing a relationship
 - Today's environment
 - New ways of using this program

