Creative Commons Attribution 4.0 International Public License

By exercising the Licensed Rights (defined below), You accept and agree to be bound by the terms and conditions of this Creative Commons Attribution 4.0 International Public License ("Public License"). To the extent this Public License may be interpreted as a contract, You are granted the Licensed Rights in consideration of Your acceptance of these terms and conditions, and the Licensor grants You such rights in consideration of benefits the Licensor receives from making the Licensed Material available under these terms and conditions.

Section 1 – Definitions.

a. **Adapted Material** means material subject to Copyright and Similar Rights that is derived from or based upon the Licensed Material and in which the Licensed Material is translated, altered, arranged, transformed, or otherwise modified in a manner requiring permission under the Copyright and Similar Rights held by the Licensor. For purposes of this Public License, where the Licensed Material is a musical work, performance, or sound recording, Adapted Material is always produced where the Licensed Material is synched in timed relation with a moving image.

b. **Adapter's License** means the license You apply to Your Copyright and Similar Rights in Your contributions to Adapted Material in accordance with the terms and conditions of this Public License.

c. **Copyright and Similar Rights** means copyright and/or similar rights closely related to copyright including, without limitation, performance, broadcast, sound recording, and Sui Generis Database Rights, without regard to how the rights are labeled or categorized. For purposes of this Public License, the rights specified in Section 2(b)(1)-(2) are not Copyright and Similar Rights.

d. **Effective Technological Measures** means those measures that, in the absence of proper authority, may not be circumvented under laws fulfilling obligations under Article 11 of the WIPO Copyright Treaty adopted on December 20, 1996, and/or similar international agreements.

e. **Exceptions and Limitations** means fair use, fair dealing, and/or any other exception or limitation to Copyright and Similar Rights that applies to Your use of the Licensed Material.

f. **Licensed Material** means the artistic or literary work, database, or other material to which the Licensor applied this Public License.

g. **Licensed Rights** means the rights granted to You subject to the terms and conditions of this Public License, which are limited to all Copyright and Similar Rights that apply to Your use of the Licensed Material and that the Licensor has authority to license.

h. **Licensor** means the individual(s) or entity(ies) granting rights under this Public License.

i. **Share** means to provide material to the public by any means or process that requires permission under the Licensed Rights, such as reproduction, public display, public performance, distribution, dissemination, communication, or importation, and to make material available to the public including in ways that members of the public may access the material from a place and at a time individually chosen by them.

j. **Sui Generis Database Rights** means rights other than copyright resulting from Directive 96/9/EC of the European Parliament and of the Council of 11 March 1996 on the legal protection of databases, as amended and/or succeeded, as well as other essentially equivalent rights anywhere in the world.

k. **You** means the individual or entity exercising the Licensed Rights under this Public License. **Your** has a corresponding meaning.
Section 2 – Scope.

a. License grant.

1. Subject to the terms and conditions of this Public License, the Licensor hereby grants You a worldwide, royalty-free, non-sublicensable, non-exclusive, irrevocable license to exercise the Licensed Rights in theLicensed Material to:
   A. reproduce and Share the Licensed Material, in whole or in part; and
   B. produce, reproduce, and Share Adapted Material.

2. Exceptions and Limitations. For the avoidance of doubt, where Exceptions and Limitations apply to Your use, this Public License does not apply, and You do not need to comply with its terms and conditions.

3. Term. The term of this Public License is specified in Section 6(a).

4. Media and formats; technical modifications allowed. The Licensor authorizes You to exercise the Licensed Rights in all media and formats whether now known or hereafter created, and to make technical modifications necessary to do so. The Licensor waives and/or agrees not to assert any right or authority to forbid You from making technical modifications necessary to exercise the Licensed Rights, including technical modifications necessary to circumvent Effective Technological Measures. For purposes of this Public License, simply making modifications authorized by this Section 2(a)(4) never produces Adapted Material.

5. Downstream recipients.
   A. Offer from the Licensor – Licensed Material. Every recipient of the Licensed Material automatically receives an offer from the Licensor to exercise the Licensed Rights under the terms and conditions of this Public License.
   B. No downstream restrictions. You may not offer or impose any additional or different terms or conditions on, or apply any Effective Technological Measures to, the Licensed Material if doing so restricts exercise of the Licensed Rights by any recipient of the Licensed Material.

6. No endorsement. Nothing in this Public License constitutes or may be construed as permission to assert or imply that You are, or that Your use of the Licensed Material is, connected with, or sponsored, endorsed, or granted official status by, the Licensor or others designated to receive attribution as provided in Section 3(a)(1)(A)(i).

b. Other rights.

1. Moral rights, such as the right of integrity, are not licensed under this Public License, nor are publicity, privacy, and/or other similar personality rights; however, to the extent possible, the Licensor waives and/or agrees not to assert any such rights held by the Licensor to the limited extent necessary to allow You to exercise the Licensed Rights, but not otherwise.

2. Patent and trademark rights are not licensed under this Public License.

3. To the extent possible, the Licensor waives any right to collect royalties from You for the exercise of the Licensed Rights, whether directly or through a collecting society under any voluntary or waivable statutory or compulsory licensing scheme. In all other cases the Licensor expressly reserves any right to collect such royalties.

Section 3 – License Conditions.

Your exercise of the Licensed Rights is expressly made subject to the following conditions.
a. **Attribution.**
   1. If You Share the Licensed Material (including in modified form), You must:
      A. retain the following if it is supplied by the Licensor with the Licensed Material:
         i. identification of the creator(s) of the Licensed Material and any others designated to receive attribution, in any reasonable manner requested by the Licensor (including by pseudonym if designated);
         ii. a copyright notice;
         iii. a notice that refers to this Public License;
         iv. a notice that refers to the disclaimer of warranties;
         v. a URI or hyperlink to the Licensed Material to the extent reasonably practicable;
      B. indicate if You modified the Licensed Material and retain an indication of any previous modifications; and
      C. indicate the Licensed Material is licensed under this Public License, and include the text of, or the URI or hyperlink to, this Public License.
   2. You may satisfy the conditions in Section 3(a)(1) in any reasonable manner based on the medium, means, and context in which You Share the Licensed Material. For example, it may be reasonable to satisfy the conditions by providing a URI or hyperlink to a resource that includes the required information.
   3. If requested by the Licensor, You must remove any of the information required by Section 3(a)(1)(A) to the extent reasonably practicable.
   4. If You Share Adapted Material You produce, the Adapter's License You apply must not prevent recipients of the Adapted Material from complying with this Public License.

**Section 4 – Sui Generis Database Rights.**

Where the Licensed Rights include Sui Generis Database Rights that apply to Your use of the Licensed Material:

a. for the avoidance of doubt, Section 2(a)(1) grants You the right to extract, reuse, reproduce, and Share all or a substantial portion of the contents of the database;

b. if You include all or a substantial portion of the database contents in a database in which You have Sui Generis Database Rights, then the database in which You have Sui Generis Database Rights (but not its individual contents) is Adapted Material, and

c. You must comply with the conditions in Section 3(a) if You Share all or a substantial portion of the contents of the database.

For the avoidance of doubt, this Section 4 supplements and does not replace Your obligations under this Public License where the Licensed Rights include other Copyright and Similar Rights.

**Section 5 – Disclaimer of Warranties and Limitation of Liability.**

a. Unless otherwise separately undertaken by the Licensor, to the extent possible, the Licensor offers the Licensed Material as-is and as-available, and makes no representations or warranties of any kind concerning the Licensed Material, whether express, implied, statutory, or other. This includes, without limitation, warranties of title, merchantability, fitness for a particular purpose, non-infringement, absence of latent or
other defects, accuracy, or the presence or absence of errors, whether or not known or discoverable. Where disclaimers of warranties are not allowed in full or in part, this disclaimer may not apply to You.

b. To the extent possible, in no event will the Licensor be liable to You on any legal theory (including, without limitation, negligence) or otherwise for any direct, special, indirect, incidental, consequential, punitive, exemplary, or other losses, costs, expenses, or damages arising out of this Public License or use of the Licensed Material, even if the Licensor has been advised of the possibility of such losses, costs, expenses, or damages. Where a limitation of liability is not allowed in full or in part, this limitation may not apply to You.

c. The disclaimer of warranties and limitation of liability provided above shall be interpreted in a manner that, to the extent possible, most closely approximates an absolute disclaimer and waiver of all liability.

Section 6 – Term and Termination.

a. This Public License applies for the term of the Copyright and Similar Rights licensed here. However, if You fail to comply with this Public License, then Your rights under this Public License terminate automatically.

b. Where Your right to use the Licensed Material has terminated under Section 6(a), it reinstates:
   1. automatically as of the date the violation is cured, provided it is cured within 30 days of Your discovery of the violation; or
   2. upon express reinstatement by the Licensor.

   For the avoidance of doubt, this Section 6(b) does not affect any right the Licensor may have to seek remedies for Your violations of this Public License.

c. For the avoidance of doubt, the Licensor may also offer the Licensed Material under separate terms or conditions or stop distributing the Licensed Material at any time; however, doing so will not terminate this Public License.

d. Sections 1, 5, 6, 7, and 8 survive termination of this Public License.

Section 7 – Other Terms and Conditions.

a. The Licensor shall not be bound by any additional or different terms or conditions communicated by You unless expressly agreed.

b. Any arrangements, understandings, or agreements regarding the Licensed Material not stated herein are separate from and independent of the terms and conditions of this Public License.

Section 8 – Interpretation.

a. For the avoidance of doubt, this Public License does not, and shall not be interpreted to, reduce, limit, restrict, or impose conditions on any use of the Licensed Material that could lawfully be made without permission under this Public License.

b. To the extent possible, if any provision of this Public License is deemed unenforceable, it shall be automatically reformed to the minimum extent necessary to make it enforceable. If the provision cannot be reformed, it shall be severed from this Public License without affecting the enforceability of the remaining terms and conditions.
c. No term or condition of this Public License will be waived and no failure to comply consented to unless expressly agreed to by the Licensor.

d. Nothing in this Public License constitutes or may be interpreted as a limitation upon, or waiver of, any privileges and immunities that apply to the Licensor or You, including from the legal processes of any jurisdiction or authority.
Who are the under- and never-screened for cancer in Ontario: a qualitative investigation

Dionne Gesink1*, Alanna Mihic1, Joan Amtal2, Brooke Filsinger2, C Sarai Racey1, Daniel Felipe Perez2, Todd Norwood3, Farah Ahmad3, Nancy Kreiger1,2 and Paul Ritvo1,2,3

Abstract

Background: Observed breast, cervical and colon cancer screening rates are below provincial targets for the province of Ontario, Canada. The populations who are under- or never-screened for these cancers have not been described at the Ontario provincial level. Our objective was to use qualitative methods of inquiry to explore who are the never- or under-screened populations of Ontario.

Methods: Qualitative data were collected from two rounds of focus group discussions conducted in four communities selected using maps of screening rates by dissemination area. The communities selected were archetypical of the Ontario context: urban, suburban, small city and rural. The first phase of focus groups was with health service providers. The second phase of focus groups was with community members from the under- and never-screened population. Guided by a grounded theory methodology, data were collected and analyzed simultaneously to enable the core and related concepts about the under- and never-screened to emerge.

Results: The core concept that emerged from the data is that the under- and never-screened populations of Ontario are characterized by diversity. Group level characteristics of the under- and never-screened included: 1) the uninsured (e.g., Old Order Mennonites and illegal immigrants); 2) sexual abuse survivors; 3) people in crisis; 4) immigrants; 5) men; and 6) individuals accessing traditional, alternative and complementary medicine for health and wellness. Under- and never-screened could have one or multiple group characteristics.

Conclusion: The under- and never-screened in Ontario comprise a diversity of groups. Heterogeneity within and intersectionality among under- and never-screened groups adds complexity to cancer screening participation and program planning.

Keywords: Cancer screening, Qualitative methods, Sexual abuse, Mennonites, Ethics

Background

Cancer screening rates are below targeted rates for breast, cervical and colon cancer for the province of Ontario in Canada [1], despite the cost of screening being covered by health insurance (Appendix I). We believe the difference between observed and targeted cancer screening rates is attributable to two populations: an under-screened population, comprising individuals who are eligible for screening, and have been screened in the past, but are not up to date on their screening currently (e.g. women over 21 years of age with more than three years between cervical cancer screening tests); and a never-screened population comprising individuals who have never been screened for cancer despite being eligible (e.g. men over 50 years of age who have never been screened with a fecal occult blood test or colonoscopy).

Most screening studies intended to increase cancer screening rates focus on specific vulnerable and marginalized populations known to have low cancer screening rates [2-10], such as: immigrants [11-17], ethnic minorities [2,11,15,18,19], underserved populations [20,21], uninsured [11,18,20], individuals with mental health issues [22-24], indigenous populations [4,15,25,26] and rural residents [15,27,28]. These vulnerable and marginalized populations tend to be localized geographically, resulting in community or neighbourhood level studies...
designed to inform changes at the local level and to be
generalizable to other vulnerable and marginalized popu-
lations in other geographic locations. Few, if any, studies
have sought to explore the under- and never-screened at
larger geopolitical and population levels, such as the state
or provincial level, or confirm that vulnerable and margin-
alized groups have low cancer screening rates when ob-
erved over a larger area.

Our objective was to explore who the perceived under-
and never-screened populations are for Ontario, the sec-
ond largest province in Canada (covering 10% of Canada’s
land mass (total area = 1,076,395 km²) and capturing two
time zones). Our intention is to use the results to inform
cancer screening programs, intervention activities, policy
and practice at the provincial level, and begin to validate
the generalizability of other studies findings to the Ontario
context.

Methods
Grounded theory methodology [29] was used to conduct
this qualitative inquiry in an effort to build a substantive
theory of who are the under- and never-screened popula-
tions of Ontario. A constant comparison method was
employed iteratively moving back and forth between data
collection, analysis, and selective theoretical sampling of
participants and literature until the core concepts defining
the under- and never-screened populations of Ontario
emerged from the data [29]. Focus groups were conducted
until theoretical saturation was reached [29,30].

We identified communities with low cancer screening
rates for all three cancers (below 50% for breast and cer-
vical cancer and below 10% for colon cancer) using maps
[31] of breast, cervical, and colorectal cancer screening
rates at the dissemination area level for the province of
Ontario (maps not shown). Twelve communities were
identified. We excluded communities with immediately
apparent explanations for low rates (e.g. industrial areas
or university campus). We also excluded areas with re-
gional cancer screening projects already focused on in-
creasing cancer screening rates among the under- and
never-screened in order to avoid conflicting studies. The
remaining four communities were treated as archetype
communities, generally representative of other similar
communities across Ontario: one urban community in a
mega-city (population 2.6 million in 2011), one subur-
bann community (population slightly over 700,000 in
2011), one small city (population slightly over 100,000
in 2011), and one rural community (population slightly
over 4,000 in 2011).

We learned who the perceived under-screened and
never-screened populations were for each area using an
iterative qualitative process involving two rounds of
focus group discussions [32,33]. The first round of dis-
cussions was with health service providers from each of
the four low screening rate communities. Health service
providers included professionals providing frontline health
care or assistance, predominantly in clinic settings, such
as: physicians, clinic nurses, nurse practitioners, public
health nurses, health promoters, health educators, out-
reach workers, clinic directors, and social workers. Health
service providers were recruited in each community first
by interviewing the Health Director of the local Commu-
nity Health Clinic. Knowledge was exchanged between the
Health Director, who acted as a key informant, and the re-
search team about cancer screening, identifying under-
and never-screened populations, and cancer screening
priorities for both the clinic and research projects. Each
Health Director shared their insights, experiences and net-
works of relevant health professional contacts, which re-
sulted in a diverse pool of potential health service provider
participants. Each Health Director then extended an invi-
tation to participate in a focus group to the professionals
identified.

The second round of focus group discussions was with
community members from each of the under- and never-
screened populations identified by health service providers
in each of four low screening rate communities.

Recruitment of community members varied by commu-
nity, because each under- or never-screened population
identified had its own socio-cultural norms and processes
around connecting with research, modes of communica-
tion, and methods of participant recruitment. We relied
on local health service providers and key community in-
fornants to guide us through the appropriate process.
For example, for the urban and suburban communities,
community outreach workers who participated in the
health service providers focus group recruited community
members using a relationship based approach [34] and co-
facilitated focus groups in the language of their commu-
nity (e.g. Spanish, Urdu, and Hindi). For the small city, we
partnered and coordinated with the Salvation Army who
recruited a volunteer sample of participants from their
Breakfast Program using a venue-based approach [35,36].
Finally, we recruited a volunteer sample of participants
from the rural community using invitations to health care
clinic clients and flyers posted in the local health clinic
and around the community. Potential participants called
the clinic to register for the focus group.

The University of Toronto research ethics board reviewed
and approved this project. The purpose of the study and
focus group discussion was reviewed with participants, as
was confidentiality of the discussion. Potential participants
were invited to ask questions and verbal consent to partici-
pate was sought.

Cancer screening rates and maps were shared with con-
senting participants, followed by a group discussion about
who participants believed were the under- and never-
screened, and the perceived barriers and facilitators to
screening. Barriers and facilitators to cancer screening will be presented in depth elsewhere. The focus group discussion guide was the same for health care providers and community members, with the language around questions modified slightly to fit the context of the group. For example, health care providers were asked about who they do not see coming in for cancer screening, while community members were asked who they thought did not seek cancer screening. Different team members led different focus groups (as appropriate, for example, male researcher led male focus groups) but all were trained in the spirit of what information was being sought from the discussions so there was consistency across groups. Focus group discussions lasted approximately one and a half to two hours each and were voice recorded and transcribed. Field notes were also taken during each discussion and used to provide context, inform the analysis, and assist interpretations of results. Focus group discussions were held between June 2011 and May 2012.

A classic grounded theory approach was taken in the analysis of the data, where transcripts were read and re-read for familiarity and open coded [37,38] by six independent analysts [39] using memoing to document the analysts’ conceptual and theoretical ideas that emerged throughout the process [40]. Analysts came together after independent open coding to review and reconcile similarities and differences in emergent categories and their properties. Together they developed a delimited coding approach and returned to the data to begin selective coding [40]. The analysts’ work was brought together by the main author and analyst DG to develop the substantive theory of who are the under- and never-screened in Ontario. We adhered to the relevance, appropriateness, transparency and soundness (RATS) guidelines while conducting and presenting this research (Appendix II).

Results

We conducted four focus groups with health service providers and 16 focus groups with community members from communities with low screening rates for all three cancers (Table 1). The majority of community participants were under- or never-screened. All urban and suburban community participants were immigrants. The majority of small city and rural community participants were born in Canada and white. Saturation was reached by the third focus group with health service providers and by the 12th focus group with community members. We continued to 16 focus groups both to confirm saturation and to honour the under- and never-screened community groups that had already been organized to share their perceptions and recommendations.

The core concept that emerged from the data is that the under- and never-screened of Ontario are a diverse body of people, similar to the diversity present in the general population of Ontario. The related concepts that emerged delineate the qualities of the under- and never-screened populations, including marginal or vulnerable groups, most notably: the uninsured; sexual abuse survivors; and people in crisis; and large segments of the general population, including: immigrants; men; and individuals accessing traditional, alternative and complementary medicine for health and wellness. The related concepts are described with supporting quotes and the core concept is then further discussed in the context of the relevant literature.

The uninsured

Ontario residents have access to universal health care through the Ontario Health Insurance Program (OHIP). Unexpectedly, health service providers in urban, suburban and rural areas identified the uninsured, or individuals who do not access OHIP coverage, as under- or never-screened in their community:

“Yes, it has been a taboo issue, even among service providers who acknowledge that part of their clients are uninsured.” (Urban health service provider)

In the urban setting, the uninsured are often immigrants who had a claim for refugee status denied but never left Canada. Community members confirmed that some people were in Canada illegally and therefore not insured, and consequently under- or never-screened for cancer. They indicated that the cost of health care and cancer treatment was so high for this group, that they could not afford to be screened:

“If the person isn’t legal here, even the eye on the face costs them... if one is not here legally, you have to pay for everything that presents itself.”

(Urban community member)

In the rural setting, health service providers identified Old Order Mennonites as uninsured:

“...we have two to three thousand people who are Mennonite... they pay taxes... they don’t have OHIP.”

(Rural health service provider)

Rural community members reviewing maps of cancer screening rates confirmed:

“That is the Mennonite population and they pay cash when they go to the doctor and the hospital.”

(Rural community member)

Rural community members further explained that seeking health care for health problems was rare for Old Order Amish and Old Order Mennonites:
Table 1 Summary characteristics of focus group attendees

<table>
<thead>
<tr>
<th>Focus group</th>
<th>Location</th>
<th>Culture</th>
<th>Age</th>
<th>Gender</th>
<th>Language</th>
<th>Number of participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>Providers</td>
<td>Urban</td>
<td>Multicultural</td>
<td>25+</td>
<td>Both</td>
<td>English</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Suburban</td>
<td>East Indian and White</td>
<td>20+</td>
<td>Female</td>
<td>English</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Small City</td>
<td>White</td>
<td>30+</td>
<td>Female</td>
<td>English</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>White</td>
<td>30+</td>
<td>Female</td>
<td>English</td>
<td>6</td>
</tr>
<tr>
<td>Community</td>
<td>Urban</td>
<td>Latina</td>
<td>30+</td>
<td>Female</td>
<td>Spanish</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Hindi-Urdu</td>
<td>50+</td>
<td>Female</td>
<td>Hindi-Urdu</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Indo-Caribbean</td>
<td>50+</td>
<td>Female</td>
<td>English</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Afro-Caribbean</td>
<td>50+</td>
<td>Male</td>
<td>English</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>Suburban</td>
<td>Indo-Caribbean</td>
<td>50+</td>
<td>Male</td>
<td>English</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>Small City</td>
<td>Street Involved</td>
<td>30+</td>
<td>Female</td>
<td>English</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(2 groups)</td>
</tr>
<tr>
<td></td>
<td>Street Involved</td>
<td></td>
<td>50+</td>
<td>Male</td>
<td>English</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(2 groups)</td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>Rural (White)</td>
<td>&lt;40</td>
<td>Female</td>
<td>English</td>
<td>26</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(2 groups)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>40+</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(3 groups)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Rural (White)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>40+</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(2 groups)</td>
</tr>
</tbody>
</table>

“There’s a lot of Mennonites in this area and I’m not sure that isn’t affecting your [map] ...The Mennonites are more forward but even them, I’m not sure. But I’m sure the Amish wouldn’t see you unless they were dying. They just don’t do that.”  
(Urban community member)

Old Order Amish and Old Order Mennonites are sometimes called horse and buggy people, or plain people. Traveling to town by horse and buggy for preventative care was unlikely:

“It’s a half hour drive - if you have a car or somebody can take you there. What about people who don’t have a car or transportation? What about Mennonite women? People who don’t have insurance? Those are barriers.” (Rural community member)

Sexual abuse survivors

Sexual abuse survivors were identified as an under- or never-screened group, which makes sense since breast, cervical, and colon cancer screening involve our most intimate sexual body sites. As one health service provider explained:

“I’ve been a psychotherapist for 17 years in the community and a large group of female clients who were recovering from childhood sexual abuse and sexual trauma, would never go for a pap test. And part of my working in several cases was to help them consider the possibility of doing it. Even women in their fifties and sixties who never had that test done...if they’re hurt may be one thing, but to be screened. No.” (Urban health care provider)

Many sexual abuse survivors do not want physical contact with those areas of their body where screening is focused. Some sexual abuse survivors have psychologically dissociated with these areas as a way to cope with their trauma:

“And there is a phenomenon that goes along with sexual abuse, particularly with childhood sexual abuse where you psychologically ... remove those body parts from your body. Like they don’t exist and you ignore that they are there because they’re the source of your trauma and it’s a division. Like I have a body, it does not include those parts.” (Rural health care provider)

People in crisis

Health service providers also observed that people in crisis are usually focused on meeting their basic needs of food, shelter, and safety, and therefore, are unlikely to be screened for cancer:
“The folks at our centre, they’re mostly in crisis. So, they’re leading ... marginalized lives, so cancer screening is really at the bottom of the list. That’s because there’s serious mental health stuff going on; there’s absolutely no money; there’s no food. How do you think about going for a Pap when you can’t feed your kids, for example?” (Suburban health service provider)

This observation was later validated by several women in a small city:

Respondent 1: Bus transportation is expensive. You, for a bus pass if you’re not on disability,

Respondent 2: You can’t afford it.

Respondent 3: You’re taking that from somewhere needed.

And most succinctly put by one single mother in a small city when she stated:

“I can’t afford to fall down and go boom”

The implications of a positive screening test can be a barrier to screening for people living in crisis or poverty.

Immigrants
As expected, health service providers identified several immigrant groups as having low cancer screening rates:

“...among the Indian population, cervical cancer rate is usually very high for a number of reasons. And they’re the ones who are least screened.” (Suburban health care provider)

Immigrant community members explained that the health paradigms, attitudes, and health care seeking practices that existed in their country of origin, coupled with a lack of knowledge of the Canadian health system or the Ontario Health Insurance Program (OHIP) contributed to under-screening, or not getting screened at all:

“...as a newcomer when you come, you don’t know what your OHIP covers. You don’t know you get a full body check and even so issues like breast cancer, cervical cancer, it’s not something that people like the government in [many] countries would talk about...” (Small City community member)

“...if you look at the male West Indian, particularly, or the male Asian particularly, or the Afro man, in developing countries, you know, you are taught to do certain things and so when you look at a mature adult, who has come to this country, you know, that mentality carries on.” (Suburban community member)

Stigma and cultural taboos were also identified as important factors that kept immigrants, particularly men, from seeking screening:

Respondent 1: “The stigma that is attached to, you know, going to the doctor’s office for things that are considered to be taboo from a testing perspective...”

Respondent 2: “Especially for a male, yeah.”

Respondent 1: “We don’t want to deal with it...even if that word gets out on the street, well, there are so many different ways you’re going to get rubbed about this. It doesn’t sit very well with the ethnic community, in a developing country.” (Suburban community members)

Immigrant community members also explained that literacy and other communication barriers, including English as a second language, prevented some immigrants from learning about screening:

“The reminder comes in English, and many people cannot read English. What do they do? Their husband or children look at the envelope, see it’s from some hospital and put it aside. They don’t even bother to open it and see what it is about, let us know what its saying, and tell us to go.” (Urban community member)

Men
Both health service providers and community members identified men as an under-screened population:

“You have to threaten the men to the point where you push them in the door, right?” (Rural community member)

“Most men around here are afraid to go to doctors, you know. Unless somebody’s dying you know. Actually dying. And if they don’t have somebody to push him to get him to the doctor, maybe he’ll die. They don’t like to go to the doctor .” (Urban community member)

Though many men, if not most men, limit their interaction with the medical system, there is some contact. Rural health service providers described using these moments of contact to address multiple health checks:

“See that’s the problem, the men don’t tend to come as much for their health care, it’s hard to catch them for those things. We try and catch them at any visit that they come for...” (Rural health service provider)
Rural health service providers also described the conditions under which men will come in to the clinic to seek health care:

**Interviewer:** “And when do they finally come in?”

**Respondent 1:** “When they can’t actually walk anymore.”

**Respondent 2:** “Their wife called and made the appointment cause she couldn’t stand listening to them anymore.”

**Respondent 1:** “Or they’re bleeding from an orifice somewhere.”

**Respondent 3:** “Or if it’s impacting their work.”

**Respondent 4:** “After a long time. They’ll put up with a lot before they’ll finally breakdown.”

Men had a generalized reputation of not accessing health care, and therefore, being under-screened or never-screened for cancer. Women were perceived as having more, even regular contact with the medical system and hence, were perceived as being up-to-date with screening. However, similar to Grunfeld’s finding with cancer survivors [41], we found evidence that many women were only up-to-date for one or two of the three cancer screening tests, despite being eligible (fieldnotes).

Additionally, suburban and rural men indicated that we would find a difference in health care seeking behaviours between working men and retired men, with retired men being more likely to interact regularly with the medical system, including for screening.

**People accessing traditional, complementary and alternative medicine**

Health service providers indicated that many individuals and groups living in Ontario seek traditional and alternative forms of healthcare before, instead of, or in addition to seeking health care services from mainstream contemporary health care providers and systems:

“But I also think it’s not only the uninsured that subscribe to the use of alternative medicine. It’s others. I mean we have so many cultural groups. I know of many as well, you know the African community, the Caribbean community who, they believe in traditional medicine, you know not the mainstream medicine, and they will be diagnosed and they will choose not to... they will go back home to drink something, or eat something, but that’s their belief and we have to respect that.” (Urban health service provider)

Urban, suburban and rural community members indicated that many community members, especially men, do not want to seek medical care from a physician, preferring to rely on themselves, and described the use of traditional and alternative medicine to facilitate self-healing:

“...one of my best friends lost his life this very last year, we went to the funeral. He had prostate cancer for years and years and not even his wife knew, and he hide it from the doctor. And when he buy all this herb they tell him about and he boil it and he hide it from his wife. When he die his wife found a whole thing of herb. A whole thing of herb, he’s been drinking herbs for years and years and don’t check on his health, he’s scared of doctor.” (Urban community member)

“We have a majority of farmers here and the farmers take care of themselves. I’ve seen it where they’ll inject themselves with whatever they give their cows and stuff like that. ... Antibiotics and stuff. ... No seriously. And they will not go to the doctors. Their philosophy is ... Self-healing” (Rural community member)

**Discussion**

The populations perceived by health service providers and community members to have low cancer screening participation in Ontario were similar to other studies and included the uninsured [11,18,20], sexual abuse survivors [42-47], people living in crisis, immigrants [11-17], and men [5]. There was substantial screening heterogeneity within each of these groups, from never-screened to under-screened for all eligible cancers; to up-to-date on some cancer screens but not all eligible screens; to fully screened for all eligible cancers. There can also be significant overlap between groups.

Traditional, complementary and alternative medicine (TCAM) users were perceived as being less likely to participate in breast, cervical or colon cancer screening programs. This group has not been identified previously. In 2006, 74% of Canadians surveyed had used alternative therapies in their lifetime and 54% had used alternative therapies in the past year [48]. This group is very diverse, comprising First Nations, multi-generational Canadians, farmers and other rural residents, specific ethnic and cultural groups, spiritual groups, philosophical groups, recent immigrants, established immigrants, and others. TCAM users may be less likely to access mainstream cancer screening programs; however, typically this group is conscious of, and active in, their own health, wellbeing and healing, which extends to disease prevention. Many will focus on cancer prevention and treatment through diet; exercise; balancing mental, emotional, physical and spiritual health; and following teachings for living a good life [49-52]. They may also seek alternative methods of cancer screening and treatment, and thus be up to date on their cancer screening.
The uninsured are a well-recognized group of under/never screeners in the United States [53-55]. However, we did not expect to learn of an uninsured population in Canada, which has a national 'universal' health care system. All Canadian residents have health insurance and access to health care. In particular, Old Order Mennonites presented an unexpected case of "uninsured" because they pay taxes and are eligible for OHIP coverage. As explained by an Old Order Mennonite Community Leader (personal communication, Stratford, Ontario, October 24, 2012), the Old Order Mennonite community does not use OHIP because of its effect on their Brotherhood, which refers to the community collective, or church, and the mechanism by which community members ask, receive and provide help for each other. The Brotherhood is vital to the survival of the community, and so, the Old Order Mennonites give to the Brotherhood and turn to the Brotherhood in times of need. Turning to insurance in times of need undermines, and so jeopardizes, the Brotherhood. Consequently, the Old Order Mennonites do not use any form of insurance and pay for health care "out of pocket".

In Ontario, the uninsured population is relatively small, making cancer screening program decisions around prioritizing cancer screening efforts and resources to the uninsured challenging. There are also ethical considerations to balance regarding the cost of out-of-pocket cancer screening and the frequent refusal of cases to follow-up with cancer treatment. Additionally, cervical cancer risk appears to be very low to negligible for the Old Order Mennonites whose religious and cultural practices are highly protective when it comes to sexually transmitted diseases.

The sexual abuse survivor population is large [56] with estimates as high as one in three girls and one in six boys experiencing sexual abuse [57]. The trauma of abuse impacts health care seeking behaviours among survivors, especially with respect to preventative care [46,58]. Dissociation is one complex psychological mechanism many sexual abuse survivors use to cope with their abuse [43,46,59]. We were told dissociation may be a barrier to screening because survivors dissociate the parts of their body involved in cancer screening so screening is not even considered because those parts 'do not exist'. However, dissociation may also facilitate cancer screening by helping some survivors endure an examination if they make it to a screening appointment [43]. Unfortunately, some survivors may subsequently dissociate in a negative way, if the screening exam causes them to relive some aspect of their trauma [43,46].

So far, we have presented the under- and never-screened as discrete groups. However, the under- and never-screened can also exist at the intersection of any of these group combinations; for example, abuse survivors living in crisis, or immigrant men relying on folk medicine for health and wellness. Empirical data may be used to identify the individual groups; however, it is unlikely that cancer screening programs will routinely collect data that enable the overlap to be identified. Intersectionality has its roots at the experiential intersection of gender and race [60,61] and, with minor modification can be expanded to include other social, cultural, demographic and economic factors. Modified intersectionality may provide an important and useful framework or tool by which to think through the identity and intervention or program needs of the under- and never-screened.

We do not know which participants were under- or never-screened for breast, cervical or colon cancer. We only know that we specified under- and never-screened during recruitment. Participants did not differentiate between under- and never-screened characteristics, barriers, or facilitators during group or individual discussions, suggesting there may not be a difference between these groups beyond frequency of screening.

We also do not know what proportion of the Ontario population the different under- or never-screened groups represent, with the exception of "men". Although we know the population of men in Ontario, many men are screened and do get screened regularly for colon cancer, so the characteristics of men who are under- or never-screened is still unknown.

We did reach saturation with the groups we talked to about who is under and never screened for cancer. However, our initial seed groups were health care providers and so all focus groups were connected with mainstream western medicine, in some way. Thus the communities identified will have a history of interaction with mainstream western medicine and so be more likely to be screened for cancer. It is possible that we missed those groups who have limited or no contact with mainstream western medicine. For instance, indigenous communities were not mentioned even though indigenous people are known to have lower cancer screening rates than the general population [62]. Additionally, more groups started to emerge as our project became more widely known, including indigenous communities.

One of the lessons learned conducting these focus groups is that many under- and never-screened groups are hard-to-reach. It takes time to identify and reach those communities, and then to connect and build relationships with them. Once a relationship has been established and the community is ready to collaborate, the collaboration must be followed through with because collaborations themselves are an intervention bringing under- and never-screened to a forum where ideas and concerns can be heard, misinformation corrected, knowledge exchanged and mutual understanding developed. Stopping collaboration early can trivialize the relationship, and therefore the group, potentially causing irreparable damage and further marginalizing a population that is already hard to reach.
One question emerging from our research is: which, if any, of the under- or never-screened are open to, or willing to consider, regular screening, and which are not? It may be easier to return the under-screened to regular screening than the never-screened because the under-screened have participated in screening in the past. However, it is also possible that the under-screened had experiences, or made decisions, that will stop them from ever getting screened again. Along these lines, understanding the reasons for stopping or delaying screening for the under-screened will lend insight into how to prevent individuals from stopping screening in the first place. This will also help distinguish between under-screened individuals who have made a vow, or permanent commitment, not to get screened in the future, compared to under-screened individuals who are still of two minds about screening.

It is also likely that there are never-screened populations who will never be screened for cancer, no matter how much effort is expended. If this is true, a public health ethics question emerges around cancer screening and informed freedom of choice, with respect to what might constitute too much external pressure to comply, or unfair manipulation or persuasion. For these individuals, it may be more important to maintain open communication without an emphasis on change.

Conclusion
Prioritizing cancer prevention activities is difficult for cancer screening programs and the under- or never-screened groups identified. Add the complexity of being at the intersection of two or more under- or never-screened groups and cancer screening (and survival) quickly becomes for “one of the lucky ones” (addict, living in crisis, with liver failure) for the under- and never-screened.

Appendix I: Breast, cervical and colon cancer screening program summary for Ontario, Canada
Breast cancer screening
Women 50 years old and older are eligible for breast cancer screening with the Ontario Breast Screening Program (OBSP) and may refer themselves to the OBSP for a mammography. Women between the ages of 30 to 49 who are at high risk for breast cancer are also eligible but need a referral from their doctor or nurse practitioner to be screened through the OBSP. Women are recommended to have a mammogram every 2-3 years, however, yearly mammograms are recommended for women at high risk for breast cancer.

Cervical cancer screening
Women 21 year old and older, who have been sexually active, are eligible for cervical cancer screening every three years, unless their health care provider recommends more frequent screening. Women must make an appointment with their clinician for pap testing, which is the only cervical cancer screening test covered by health insurance currently.

Colon cancer screening
Women and men 50 years old and older, and individuals at increased risk for colon cancer (i.e. with a family member – parent, child or sibling – with colorectal cancer) are eligible for colon cancer screening. Colon cancer is screened using the fecal occult blood test, which looks for blood in stool, as the first pre-screening test. Colonoscopy, which looks for cancer, is recommended for people with unexplained blood in their stool or at increased risk for colon cancer because of family history. Some doctors prefer to send their patients straight to colonoscopy. The fecal occult blood test (recommended every two years) can be provided by doctors, nurse practitioners, or Telehealth Ontario. Colonoscopy (recommended every 10 years) is only available through a physician.

Appendix II: Relevance, Appropriateness, Transparency and Soundness (RATS) Guidelines Checklist
Relevance of study question:
1. Research Question explicitly stated – yes
2. Research question justified and linked to existing knowledge base – yes

Appropriateness of qualitative method
1. Study design described and justified – yes (focus groups for group perceptions, dynamics, higher level (e.g. group) experience and observation, non-sensitive topic)

Transparency of procedures
1. Criteria for selecting study sample justified and explained – yes, purposive for diversity of opinion, volunteer because hard to reach
2. Details of how recruitment was conducted and by whom – yes
3. Details of who chose not to participate and why – not available
4. Methods outlined and examples given (interview questions) – yes
5. Study group and setting clearly described – yes
6. End of data collection justified and described – yes
7. Role of Researcher- influence on formulation of research question, data collection, interpretation?
8. Informed consent process explicitly and clearly detailed – yes
9. Anonymity and confidentiality discussed – yes
10. Ethics approval cited – yes
Soundness of interpretive approach

1. Analytic approach described in depth and justified - yes
2. Indicators of quality: description of how themes derived from data (inductive or deductive)
3. Evidence of alternative explanations sought
4. Analysis and presentation of negative or deviant cases - yes
5. Description of the basis on which quotes chosen - yes
6. Semi-quantification when appropriate - yes
7. Illumination of context and/or meaning, richly detailed - yes
8. Method of reliability check described and justified - yes
   a. Six independent analysts reviewed data and context themes; and
   b. Resolution of disagreements
9. Findings presented with reference to existing theoretical and empirical literature and how they contribute - yes
10. Strengths and limitations explicitly described and discussed - yes
11. Evidence of following guidelines - yes
12. Detail of methods or additional quotes contained in appendix
13. Written for health sciences audience - yes
14. Grounded theory – not a simple content analysis but complex sociological theory generating approach.

Abbreviation
OHIP: Ontario Health Insurance Program.

Competing interests
The authors declare that they have no competing interests.

Authors’ contributions
DG, AM, SR, BF, JA, PR and DFP have made substantial contributions to conception and design, or acquisition of data, or analysis and interpretation of data; TN, FA and NK made substantial contributions to acquisition of data. DG drafted the manuscript. All authors have been involved in revising the manuscript critically for important intellectual content, given final approval of the version to be published, and agree to be accountable for all aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved. All authors read and approved the final manuscript.

Authors’ information
DG is an Associate Professor with the Dalla Lana School of Public Health at the University of Toronto; AM and SR are doctoral candidates with the Dalla Lana School of Public Health at the University of Toronto; BF and JA are Research Associates with Cancer Care Ontario; PR and NK are Senior Scientists with Cancer Care Ontario; and PR and FA are Associate Professors at York University; and DFP is a doctoral student at York University.

Acknowledgements
We thank our community partners, health service providers and community members who helped us with this project. This project was funded through the Integrated Cancer Screening Program supported by Cancer Care Ontario.

Author details
1Dalla Lana School of Public Health, University of Toronto, 155 College St, Toronto, ON MST 3M7, Canada. 2Cancer Care Ontario, Toronto, ON, Canada. 3York University, Toronto, ON, Canada.

Received: 21 February 2014 Accepted: 14 May 2014
Published: 23 May 2014

References


doi:10.1186/1471-2458-14-495

Cite this article as: Gesink et al.: Who are the under- and never-screened for cancer in Ontario: a qualitative investigation. BMC Public Health 2014 14:495.