

# LGBTTQI Home Care Access Project

*A three-year research initiative: 2011-2014*



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### **WE NEED MORE PARTICIPANTS TO COMPLETE A WEB-BASED SURVEY!**

We're officially one month into recruitment for our Service User Survey! We're excited to report that LGBTTQI home care service users from across Ontario are taking the time to fill out our survey. And we're gearing up to start interviews, so we can talk to people in a more in-depth way about their experiences.

In this issue we tell you a little bit about the characteristics of the LGBTTQI people who have completed the survey so far, and we ask that you help us spread the word about the study so that we can reach our goal of 100 participants!

Visit our website!

We update our website regularly with new research opportunities. We also have all of our newsletters posted there, so please check us out!

<http://www.yorku.ca/lgbthome/>

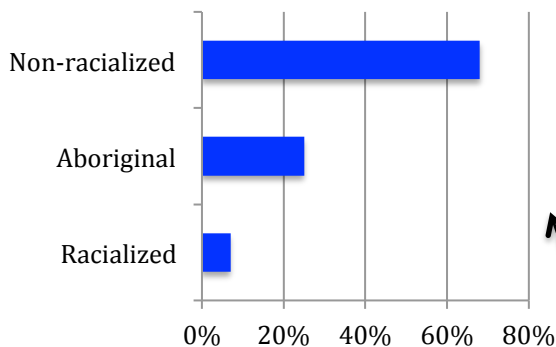
## About this project

The LGBTTQI Home Care Access Project is an Ontario-based research collaboration between Andrea Daley and Judy MacDonnell from York University in Toronto, with co-investigators/community partners Rainbow Health Ontario and Toronto Central Community Care Access Centre. Our team also includes researchers from McGill, McMaster, and California State universities. The project is funded by the Canadian Institutes of Health Research.

Lesbian, gay, bisexual, trans, two-spirit, queer, and intersex (LGBTTQI) communities experience unique barriers to receiving good quality health care services. However, we know little about how these communities experience home care services specifically, as well as service providers' experiences working with LGBTTQI clients. With this research we hope to increase what we know about LGBTTQI peoples' access to home care services, with the long-term goal of improving home care for these communities.

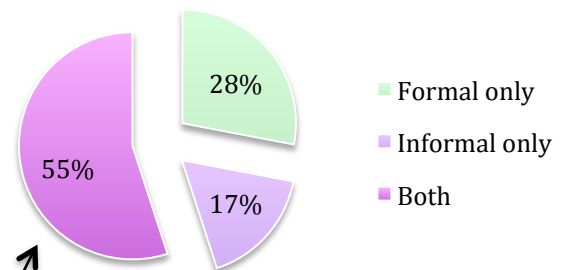
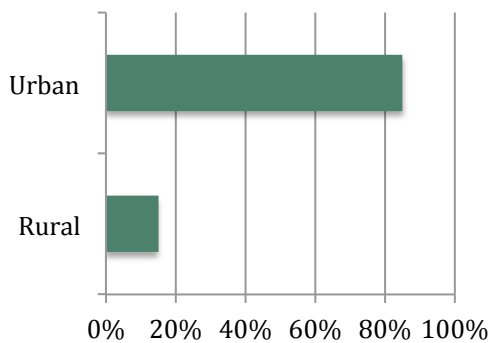
## We're about half way there in terms of reaching our goal of 100 participants!

People who have completed the survey so far have identified in many different ways, including asexual, gay, lesbian, bisexual, queer, pansexual, trans, two-spirited, queer...



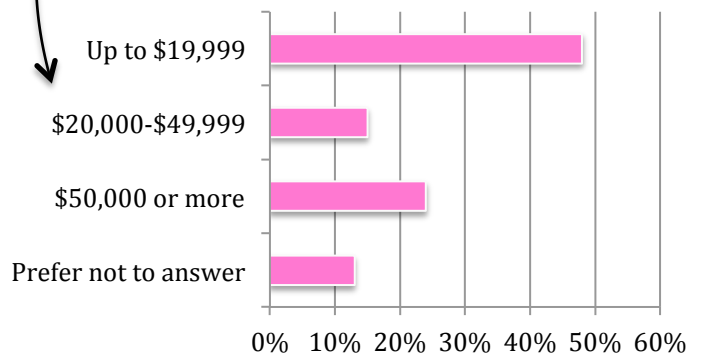
Participants have tended to be non-racialized, with 25% and 7% being members of Aboriginal and racialized communities, respectively.

Most people reported living in urban areas, especially in Toronto and Ottawa. The voices of rural dwellers are largely missing.



The majority of our participants used both formal (e.g., service providers like personal support workers) and informal (e.g., friends, family) home care supports.

In terms of income, most participants made up to \$19,999 per year. About 15% said they preferred not to answer this question.



**So, in a nutshell, we need more participants!**

**To be sure we capture the full range of LGBTTQIs experiences, we're especially keen to hear from people who are trans, racialized, living in rural areas, and people who were born outside of Canada.**

# CALL FOR PARTICIPANTS!

The LGBTTQI Home Care Access Project is seeking 100 lesbian, gay, bisexual, trans, two-spirited, queer, and intersex people across Ontario to complete a survey.

Through an anonymous web-based survey we have begun exploring the experiences of LGBTTQI people who are 18 years or older, live in Ontario, and have used or are using home care services, through formal and/or informal means of support. We offer a \$20 honorarium to participants for completing the survey.

**For more information, visit our website:**

<http://yorku.ca/lgbthome> or email us:  
lgbthome@yorku.ca

**To access the web-based survey, go to:**

<http://yorku.ca/lgbthome/serviceusersurvey>

**Please help us reach our goal of recruiting 100 LGBTTQI home care service users by circulating this newsletter through your networks!**

## What else are we up to?

In the past few months we've had meetings with our advisory committees to review the next big project we're working on – developing a web-based survey to look at the experiences and learning and training needs of home care service providers.

We want to provide the most complete picture possible in terms of the home care landscape for LGBTTQI people using home care services in Ontario, and we couldn't do this without also considering the experiences of the people who provide these invaluable services.

We're especially interested in the experiences of personal support workers, nurses, social workers, dieticians, occupational therapists, physiotherapists, physicians, speech language pathologists, case managers/care coordinators, and any other provider who delivers health or social services in the home. The survey will ask home care providers about their learning and training needs, their practices, and their overall experiences (or lack thereof) working with members of LGBTTQI communities.

Right now we're keeping ourselves busy by revising the survey based on the great feedback we received at the advisory committee meetings. Thanks to our advisory committee members for contributing their time and expertise to make our project better!

To receive email updates on the project, visit our website!

Visit us online: <http://yorku.ca/lgbthome>

Like us on Facebook: <http://facebook.com/lgbthomecare>

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